

Environment and Regeneration

New Waste Collection Service – Autumn 2018

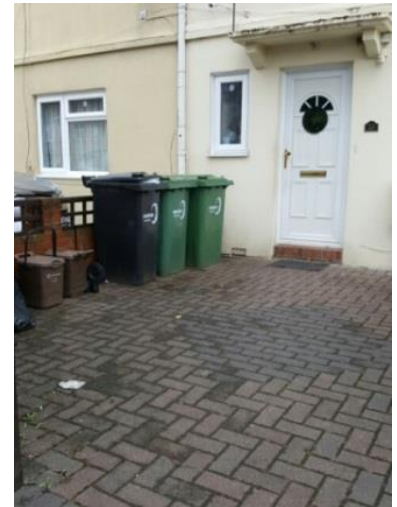


Autumn 2018

There will be changes to the frequency of the rubbish and recycling collection service for residents.

The new waste collection service

- Food waste will be collected every week
- Recycling will be collected on an alternate week schedule:
 - paper and card one week;
 - glass, plastic, tins and cartons the next.
- General (residual) rubbish will be collected every two weeks



Why is the service changing?

We are introducing these changes because they are:

- **cleaner:** fewer bags of rubbish left on the pavement overnight
- **greener:** encourages recycling, results in fewer vehicle emissions
- **safer:** waste is contained inside a bin rather than a bag
- **cheaper:** this service is more efficient and reduces costs



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New service – Autumn 2018



Food	Recycling	Residual	Residual	Garden*
23l	55l	180l	180l	240l

*Garden bin is an optional paid-for service

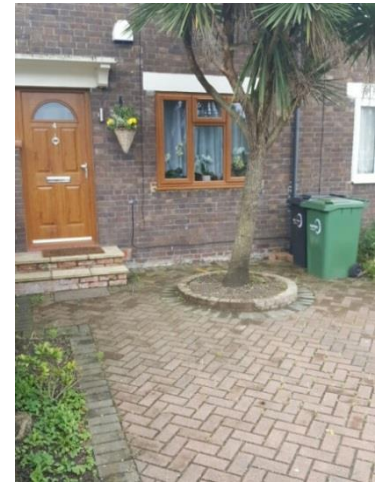
*Garden waste customers can use issued and branded garden bags instead of a wheeled bin

What new bins will households receive?

We will provide households with:

- One wheelie bin for non-recyclable household waste
- One wheelie bin for a recycling stream
- We will deliver your new bins to you before we start the new collection arrangements in October 2018

- In addition to the new wheeled bin, residents will continue to use their existing brown caddies for food waste and green boxes for the other recycling stream



Example collection schedule

(refer to your leaflet closer to the time for your actual schedule):

	Food (Caddy)	General Waste 180ltr Wheelie Bin	Mixed recycling (Glass, Plastic, Cans etc)	Recycling Paper/Card
Week 1	*	*	*	
Week 2	*			*
Week 3	*	*	*	
Week 4	*			*

If you don't have space to store wheelie bins

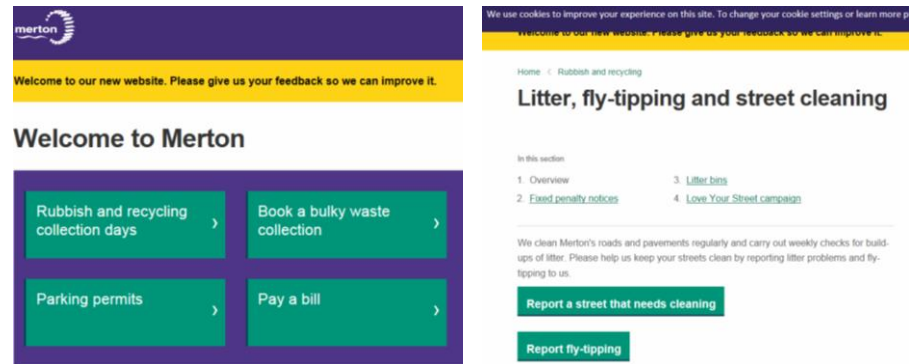
- Flats which currently have a communal bin collection service will continue with this arrangement
- Properties with no front outdoor space or side access will continue to have the blue general waste bag and purple recycling bag (collected alternate weekly)
- Not all properties such as maisonettes will be suitable for wheeled bins and these locations will be individually assessed before the new service commencement

Reporting a street cleaning or waste collection issue

Report it On-line via our website: <https://www.merton.gov.uk/>

Our website enables you to easily report a range of service requests including:

- Missed recycling or waste collection
- Litter and street cleaning problems
- Abandoned cars
- Graffiti
- Fly-tipping



Or if you prefer, please telephone the **Merton Council Contact Centre**: Tel: 020 8274 4902.

The Contact Centre are able to deal with the same range of service requests as the Report It On-line function

Thank you for your time today

We will communicate further information regarding the new waste collection service throughout the year, this will include information leaflets being delivered to residents, regular website updates and social media posts.

